

# PETER NANDEN

## Date of birth

27<sup>th</sup> of September, 1977

## Nationality

Dutch

## Location

Paramaribo, Suriname

## Phone

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## Email

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## Languages

English  
Dutch

# CURRICULUM VITAE

## PROFILE

Trained and certified test professional with years of experience in software testing. Privileged to have worked with senior test managers on outsourced projects for large government organizations and market-leading corporations. Self-taught and self-managing Purchase Manager with hands-on experience in creating and improving a bespoke supply chain for multiple business units. Strengthened management and soft skills through the purchase management role in the travel retail and wholesale industry. Lead in negotiating optimal terms to achieve mutually beneficial results for all stakeholders. Performs best independently or as a team member with predefined tasks and deadlines. Considers balancing standardized procedures and pragmatic solutions as a great average to achieve timely delivery of desired outcomes. Able to communicate fluently in English and Dutch. Founded a consultancy business dedicated to helping clients streamline their processes, overcome challenges, and achieve their strategic goals.

## EXPERIENCE

*June 2024 – present*

**OWNER** | AIM TODAY CONSULTANCY | Suriname

A trustworthy partner focused on optimizing business processes through a collaborative approach with all stakeholders. Identifying bottlenecks, redesigning workflows, and implementing solutions that drive effectiveness and efficiency.

*June 2024 – Dec 2024*

Consultant at Staatsolie Corporate Supply Chain Management, tasked with reviewing and improving the Service Level Agreement (SLA) with internal customers. Identified issues and potential solutions through document reviews, data analysis, and interviews with managers and superintendents from various departments. The result was a revised SLA based on data and customer expectations, along with a detailed, process-wide overview of known issues and recommended solutions for sourcing, procurement, logistics, warehousing, and other supply chain processes.

*October 2016 – March 2024*

**PURCHASE MANAGER** | SIMEXTRA GROUP | Suriname & Guyana

Manage and support staff in their daily purchasing responsibilities and tasks. Act as lead for prospect selection, supplier relationship management and contract negotiations. Review data and feedback for continuous improvement of systems and procedures. Attended 10 international business fairs in the USA and Europe. Single point of contact for international correspondence. Manage a portfolio with world-class suppliers in the spirits, beverages, food and non-food categories. Draft internal strategic business plans and complete external proposals towards Expressions of Interests. Report back to upper management and suppliers. Project management for smaller projects. Work visits across the various locations and business units in Suriname and Guyana. Additional accomplishments include project management for new company website, redesign of company profile, bespoke monitoring and reporting tools for purchase orders and improvements on forecasting procedures in collaboration with the marketing and sales department.

*April 2013 - Juni 2014*

**B2B SUPPORT** | TIMETELL B.V. | The Netherlands

First line of support for a software company specialized in time registration, cost reimbursement and planning. Functional and technical system administrators from the business customers could submit a ticket through telephone and e-mail. Created support tickets, continued to resolve the issue within the first line of support. Relayed to second line of support, if needed. Act as single-point-of-contact for the business customer.

*January 2015 - October 2016*

**OWNER** | PROFOCUS MEDIA | Suriname

Website design and implementation using open-source software and bespoke solutions. Photo shoots and post-processing of business-oriented portfolios. Graphic design for print and online presence.

*February 2012 - May 2012*

**TEST ANALYST** | ETTU B.V. | The Netherlands

Test analyst in a newly set up test team at one of the leading SharePoint specialists in The Netherlands. Worked on challenging fixed price projects with limited budget and documentation. Intake of available system documents, test preparation, execution and test result reporting. End-customers included businesses in health insurance, software and courier services.

*August 2007 - February 2012*

**TEST CONSULTANT** | CAPGEMINI OUTSOURCING | The Netherlands

Started as a test analyst in a multi-client test team, assigned to the outsourced IT contracts (India) of larger organizations in government agencies, telecom, wholesale and energy. Responsibilities included preparing, executing, documenting and reporting on integration, functional and user acceptance testing. Wrote detailed test scripts and used issue trackers to feed the management dashboard. Completed the introduction courses to IBM test automation tooling. Proceeded as test coordinator with extended responsibilities in creating master test plans for new and ongoing contracts.

*Details*

**Internal project:** Standardization of the overall test approach (CMMi level3) following a merge of various internal test teams to create a single multi-client test team. Interviews with delivery, project and test managers to collect current requirements. Participated in LEAN sessions. Produced updated templates for test process descriptions, master test plan, detail test plan, test script and test report.

**Metro Cash & Carry:** An international company specialized in self-service wholesale. Seconded as test analyst to assist the development and systems team in implementing a structured test approach for the weekly digital advertising brochure. Oracle Forms served as the main data source. Requested information was filtered, enriched and passed through a custom (automated) process flow to create the final PDF for application and browser viewing.

**Immigratie- en Naturalisatiedienst (IND):** A government organization responsible for executing the immigration policies in The Netherlands. Seconded as test analyst with additional test coordination responsibilities in a new IT outsourcing project. Assisted in coordinating and supporting key users and system administrators in documenting their test efforts. The scope was set to the regression and user acceptance testing phases.

**ENECO:** A large energy supplier in The Netherlands. Seconded as test analyst in one of many clusters, working on the smooth transition of 260 servers and 400 applications, outsourced to the new IT provider. Mainly responsible for collecting and documenting the executed test cases and test results of the unit and integration tests at the service provider end. Reported back to the project manager.

**Telfort B.V:** Started out as test analyst on a stable and structured outsourcing contract. Regular release projects combined with prioritized fast-track changes required functional and regression testing by default. The scope included billing, call center and dealer front-end systems. Collaborated closely with local test management and the outsourced IT team in India. Responsible for document intakes, test scripts, test execution and test reporting.

## EDUCATION

2002 – 2007 **INFORMATION TECHNOLOGIES** (completed)  
DE HAAGSE HOGESCHOOL | The Netherlands  
Internship at Mtel B.V. (customer contact solutions)  
Internship at TimeTell B.V. (time registration and planning)  
1997 – 2001 **BUSINESS ECONOMICS** (not completed)  
UNIVERSITY OF SURINAME | Suriname  
1997 – 2001 **COLLEGE EDUCATION** (completed)  
J.C. DE MIRANDA COLLEGE | Suriname

## CERTIFICATION

2019 **FIRST FIRE RESPONSE** | FIRE SAFETY N.V. | Suriname  
2009 **RATIONAL FUNCTIONAL TESTER** | IBM | The Netherlands  
2009 **RATIONAL MANUAL TESTER** | IBM | The Netherlands  
2009 **RATIONAL PERFORMANCE TESTER** | IBM | The Netherlands  
2008 **EMERGENCY RESPONSE (BHV)** | CAPGEMINI | The Netherlands  
2008 **ISTQB SOFTWARE TESTING** | CAPGEMINI | The Netherlands  
2008 **ITIL FOUNDATION** | CAPGEMINI | The Netherlands

## SPECIAL INTERESTS

- Business Process Optimization
- Data-driven Solutions
- Creative Design (Web, Print, Photography)